## family health s E R V I C E S

## **COMPLIANCE ASSURANCE NOTIFICATION FOR OUR MEDICARE PATIENTS**

To our Valued Patients:

Healthcare fraud and abuse have been identified as a national problem costing taxpayers literally billions of dollars each year. We want you to know that all of our employees, managers and doctors continually undergo training so that they may understand and comply with government rules and regulations regarding Medicare. We strive to achieve the very highest standards of ethics and integrity in performing services for our Medicare patients.

It is our policy to properly determine accurate compensation for our services in accordance with the governmental rules, laws and regulations. We want to ensure that our practice never contributes in any way to the growing problem of improper Medicare expenditures. As part of this plan, we have implemented a Compliance Program that we believe will help us prevent any Medicare service or billing errors.

We also know that we are not perfect and, because of this fact, our policy is to listen to our employees and our patients without any thought of penalization, if they feel that in an event in any way compromises our policy of integrity. More so, we welcome your input regarding any billing or service problem so that we may remedy the situation promptly.

-Thank you for being one of our valued Medicare patients!